

### Protocol for Re-energizing Your Home and/or Turning the Gas Supply Back On

In the event that your power and/or gas supply has been turned off due to a safety concern caused by the recent flooding the following protocol is to be followed to re-energize your home or business and/or turn on your gas supply.

#### Re-connecting Electrical Power

- If your electrical power needs to be disconnected due to a safety concern then the Bedford Fire Department will be required to contact **NStar**.
- As soon as possible, **NStar** will disconnect the power supply to the house/business from the exterior of the building in one of two scenarios:

**1. NStar** will disconnect the power from the *power drop* where the power supply from the street initially connects to the house and is located approximately 10'-12' above the electrical meter.

**2. NStar** will disconnect the power from the street.

- After the immediate safety concern has been abated, it will be the **Home Owner's** responsibility to hire a **licensed electrician** to assess the electrical damage once the water has receded.

- The **licensed electrician** will be responsible for securing an electrical permit from the Code Enforcement Office. It is important for the **licensed electrician** to

assess how

**NStar**

initially disconnected the power to the house. In

**Scenario No.1**

, there is no further involvement from

**NStar.**

In

**Scenario No.2**

,

the

**licensed electrician**

is required to get an authorization number from

**NStar.**

This authorization number is required to be written on the electrical permit application.

- Once the **licensed electrician** has performed the work necessary to make the situation safe he/she will then be required to contact the **Electrical Inspector** at (781) 275-7446 to request an inspection to inspect the work performed.

- In **Scenario No.1**, if the work passes inspection then the **Electrical Inspector** will allow the licensed electrician to reconnect the power supply at the *power drop*.

- In **Scenario No.2**, if the work passes inspection then the **Electrical Inspector** will call **NStar**, cite the authorization number and request that **NStar** reconnect the power at the street.

- Once the phone call is made by the **Electrical Inspector**, it is **NStar's** responsibility to reconnect the power.

## Turning the Gas Supply Back On

- If your gas supply needs to be turned off due to a safety concern the Bedford Fire Department or the individual responsible for turning off the gas supply will be required to contact

**National Grid** and the **Bedford Plumbing/Gas Inspector**.

- As soon as possible, **National Grid** will install a lock on the gas meter to prevent the gas supply from being turned back on.

- After the immediate safety concern has been abated, it will be the **Home Owner's** responsibility to hire a

**licensed plumber/gas fitter**

to assess the damage to the gas appliances and gas supply once the water has receded.

- The **licensed plumber/gas fitter** will be responsible for securing a gas permit from the Code Enforcement Office.

- Once the **licensed plumber/gas fitter** has performed the work necessary to make the situation safe he/she will then be required to contact the

**Plumbing/Gas Inspector**

at (781) 275-7446 to request an inspection to inspect the work performed.

- If the work passes inspection then the **Plumbing/Gas Inspector** will contact National Grid and request that

**al Grid**

remove the lock and turn the gas supply back on.

- Once the phone call is made by the **Plumbing/Gas Inspector**, it is **National Grid's** responsibility to turn the gas supply back on.